

TRAVELER GUIDELINES

HOW TO MAKE THE MOST OF MONTRÉAL

This Montréal March Break Traveler Guideline, Terms & Conditions, and Waiver & Release Agreement needs to be signed and handed in to your Bus Captain prior to boarding your bus.

ALL ABOUT FRIENDSHIP

We're all about friendship. Get closer to your crew, and meet a ton of awesome people from around the country.
Good vibes only!

YOUR ADVENTURE

This is your trip. Explore your surroundings. Try something new. Embrace the incredible culture. These are memories you'll remember forever.

RESPECT

It goes both ways. Treat all Montréal March Break Leaders, other guests, locals, and anyone you meet on your trip with respect.

CELEBRATE RESPONSIBLY

We get it. No parents, woohoo! Just be safe and take responsibility for your own actions and the actions of your friends.

HOW TO STAY SAFE

Our #1 priority is safety. Please be aware of our guidelines that are in place to keep you and your group safe. Some are actual laws, but most are just common sense.

- Fighting and violence is not tolerated. Anyone involved in a fight or altercation may be immediately removed from the trip at own cost.
- Possession of illegal drugs is prohibited. Authorities may be contacted and will result in immediate removal from program at own cost.
- Responsible consumption of alcohol is allowed only for individuals 18 years and over.
- There is a strict no alcohol policy in all common areas of the hotel and on-board any bus.
- Only Montréal March Break travelers who are registered at your hotel are allowed in your room.
- Travelers will be required to wear their Montréal March Break wristband at all times during the trip.
- No person shall impede the enjoyment or safety of others. Intimidation, including verbal, physical, or sexual harassment of any kind will not be tolerated.
- We believe in yes means yes, and only yes means yes. No person shall engage in nonconsensual sexual activity. Any form of sexual violence will not be tolerated.
- Bags and travelers will be searched by security personnel. Any illegal substances will be confiscated and discarded. Local authorities may be contacted.
- Respect all bus, hotel, excursion, venue, and Montréal March Break property.
- Quiet hours between 10pm and 7am must be observed in all public areas of the hotel.
- Zero noise starts at 1am — All travelers must be in a room at this time.
- Smoking is only permitted in designated areas. No smoking in rooms or buses.

If the Montréal March Break Traveler Guidelines are broken, the traveler may receive a warning with conditions, a phone call home to parents, or could be dismissed from the program at parents/guardians expense.

Every traveler must sign the Montréal March Break Traveler Guidelines, Terms & Conditions, and Waiver & Release Agreement agreeing to the trip guidelines. The instructions given by the Destination Team are for the safety of the travelers and must be obeyed at all times. Neither Montréal March Break nor its employees are responsible for travelers, or their actions, while traveling. Travelers should be aware that there may be different rules of law and/or living standards and conditions outside of their home province or state and Canada or the United States and should conduct themselves accordingly. Montréal March Break shall not be responsible for any damage, loss, injury or inconvenience resulting from different rules of law and/or living standards or any such changes and variations.

I have read and agree to the Montréal March Break Traveler Guidelines.

| | | |
|-------------------------------------|---------------------------|----------------------|
| | | <i>DD/MM/YYYY</i> |
| Traveler Name (Please Print) | Traveler Signature | Date of Birth |
| Date | | |

NOTE: You must also have a parent/guardian signature.

I have read and agree to the Montréal March Break Traveler Guidelines.

| | | |
|--|----------------------------------|-------------|
| | | |
| Parent/Guardian Name (Please Print) | Parent/Guardian Signature | Date |

Congrats! You finished page #1. Keep reading to complete the Montréal March Break Traveler Guidelines.

This Montréal March Break Traveler Guideline, Terms & Conditions, and Waiver & Release Agreement needs to be signed and handed in to your Bus Captain prior to boarding your bus.

I am booked with 2417988 Ontario Inc., carrying on business as Montreal March Break ["Montreal March Break"], a retail travel agency operating in accordance with the Ontario Travel Industry Act, licensed in the Province of Ontario [Travel Industry Council of Ontario Registration Number: 50021560], and Business Practices and Consumer Protection Authority Act (BC), licensed in the Province of British Columbia [Consumer Protection BC License Number: 71169]. Montreal March Break makes arrangements with suppliers who provide travel services such as air travel, cruises, hotels, buses, sightseeing, car rental or other activities included in, or offered in addition to, a tour package. Montreal March Break does not control, operate, own or manage any vehicle, hotel, resort, cruise ship, restaurant or other supplier of services.

PRICE, TAXES & FEES

Prices are per person in either Canadian or US Dollars unless otherwise stated and are subject to availability at the time of booking. Pricing is based on the occupancy chosen; should your occupancy change for any reason you are responsible for paying any difference in price. A non-refundable travel counseling fee is included in the package price. The prices advertised are based on fixed costs of suppliers at the time of booking. These costs are dependant on fuel costs, rate of exchange and other factors and the price may increase due to a change in these fixed costs. This contract permits price increases. If the price increase is greater than 7%, unless the increase is a result of an increase in retail sales tax or federal goods and services tax, the passenger has the right to cancel and obtain a full refund.

BILLING & PAYMENTS

As a Montréal March Break passenger and parent/guardian, you agree to provide Montréal March Break with complete and accurate billing information at the time your account is created and to update this information within 15 days of any change. Such billing information includes but is not limited to your legal name, mailing address, and telephone number(s) and any applicable e-mail addresses. Providing false billing information shall be cause for immediate and permanent termination of your reservation.

PAYMENT DUE DATES

All of our trips are broken into easy-to-pay monthly installments with the balance payment due two months prior to the departure date. Payment dates are displayed during the online booking process. Registered passengers can find their specific payment schedule under the Payment Info tab of My Profile. All monthly payments are mandatory, failure to make a payment may result in your losing your place on the trip and/or your early booking price. Late payments may also be subject to a late fee. You need to make all payments according to the payment schedule in order to ensure your space on the trip.

Payment for Services Received

You agree to pay for all of services you receive.

Data Privacy Policy

Montréal March Break agrees not to use cardholder names, account numbers or other credit card transaction information embossed, encoded, or appearing in any other manner on a card for any purpose other than for the sole purpose of assisting Montréal March Break in completing the transaction, or as specifically required by law. Montréal March Break also agrees not to disclose this information to any third party other than the financial institution or its designated agent.

Payment Methods

Visa Debit and Credit Card: If the payment method is Visa debit or credit card, the customer may obtain a copy of the invoice upon request via e-mail and it will be sent to the address listed on the e-mail account. A copy of this invoice will also be sent to any email address on file, following any previous payment made. Montréal March Break's system will automatically charge your credit card or visa debit card for

the payment to pay each installment as they come due if there is an active card on the account. If for any reason your credit card company or bank refuses to make payment of the amount billed to your credit card, your account will be placed in a delinquent status, which may, at Montréal March Break's sole discretion, include immediate termination of your reservation. It is your responsibility to contact Montréal March Break with updated information and payment arrangements if you cancel the applicable credit card or visa debit card if your card details change. Interac: If the payment method is Interac you must log-on to your online portal and make payment prior to the payment due date. If you will miss a payment date it is your responsibility to contact Montréal March Break and advise of the situation. Montréal March Break reserves the right to cancel the reservation if a payment is not made. You are responsible for payment for the Services regardless of if you receive an invoice. Cash is not an acceptable form of payment and will not be accepted.

Delinquent or Non Payment

Montréal March Break reserves the right to cancel and remove an account, without notice, those that have been placed on delinquent status and all payments made will be non-refundable. Montréal March Break reserves the right to charge a \$75 fee to reinstate cancelled reservations. Reinstated delinquent accounts may no longer be entitled to the Early Booking Bonus received at the time of the initial booking.

CANCELLATION OF SERVICES

All cancellation requests for Montréal March Break accounts must be given in writing to info@MontrealMarchBreak.com, or must be in writing via post to Montréal March Break 337 Queen Street West, Toronto, Ontario, M5V 2A4 to be effective. If your payment is set up via credit card it is your responsibility to ensure that such charges or withdrawals are stopped upon termination of service. Montréal March Breaks responsibility for any such charges collected after the alleged termination of service shall be limited to the Cancellation and Trip Credit Policy made after the written cancellation of your account. Cancellations will be effective as of the end date received. Reinstated accounts may no longer be entitled to the Early Booking Bonus they received at the time of the initial booking.

Cancellation and Refund Policy

Regardless of your cancellation date, the initial deposit is non-refundable. If cancellation occurs within 60 days of the departure date or after the final payment date (whichever comes first), all monies received are nonrefundable. In the event of a trip cancellation more than 60 days prior to departure or prior to the final payment date (whichever comes first), passengers will receive Trip Dollars for the amount paid up until that date, not including the initial deposit and the insurance premium if purchased. 1 Trip Dollar is equivalent to \$1 that may be used towards a future trip with Montréal March Break or with select travel partners at the discretion of Montréal March Break. Trip Dollars do not expire. The initial trip deposit, insurance and any add-ons purchased, as well as any portion of the travel services that have been used or are expired, are non-refundable. Trip Dollars must be used in entirety for one trip – they cannot be combined, separated, or transferred between trips or passengers. Trip Dollars are only transferable to siblings, proof of which may be requested. Trip Dollars are void if the passenger cancels and receives any refund from any travel insurance company.

No credit or refund will be assigned if the Trip Dollars exceeds the per person cost of the new trip. Meaning, if the new trip costs less than the passenger's Trip Dollars, there will be no refund or credit assigned for the difference. If the total cost of new trip exceeds the total Trip Dollars, the difference must be paid by the passenger in order to confirm the booking. If the passenger cancels for a second time, maximum 60 days prior to departure, after using the Trip Dollars to confirm the second trip booking, the original Trip Dollars will be rendered void. The passenger will be issued new Trip Dollars for the amount exceeding the initial deposit. Trip Dollars hold no cash value,

and cannot be refunded for cash. Trip Dollars can only be used for Montréal March Break vacation packages. Trip Dollars may not be used in conjunction with some promotional offers, special trips or discounts. Trip dollars are deducted from the total cost of the trip, meaning if the trip dollars applied do not cover the entire cost of the trip, passengers are required to follow the monthly payment schedule until the trip is paid in full.

CHANGE OF NAME

A name change is possible subject to approval by our suppliers. To request a name change your account must be current and up to date. You cannot name change with an existing passenger, or anyone who was previously registered on your tour. There is no fee charged by Montréal March Break for a name change, however our suppliers may in certain cases charge a fee. Within 30 days of departure name change requests are not accepted.

SUPPLIERS

We take great care in selecting our tour operators and suppliers of service [tour operators, airlines, hotels, coach companies, ground operators and event planners] which, together, form the tour package you purchase. We act solely as agents for the tour operators and/or the suppliers; these are independent parties over which we exercise no direct control. Montréal March Break shall not be liable for any claims, losses, damages, costs, expenses, delays or loss of enjoyment of any nature or kind whatsoever, to you or your traveling companions or group members, resulting from the acts, omissions or negligence by the tour operators or suppliers.

BUS TOUR PACKAGES

Unless otherwise stated bus tour packages include: Round Trip Motor Coach Transportation, Hotel Accommodation [number of nights as stated], Daily Schedule of Events & Activities, Additional Inclusions if applicable [as stated], Hotel Security and Staff On-Site. Montréal March Break and suppliers reserve the right to cancel a tour or modify the travel service you have purchased by substituting services, varying the itinerary, changing the type of transportation, hotel or otherwise up to the departure. In this case a comparable or superior product will be offered. Suppliers may have the right to substitute other suppliers in their place with or without notice to Montréal March Break and/or passengers. Montréal March Break will make every effort to accommodate passengers should a service be substituted, however, Montréal March Break does not assume responsibility for any claims whatsoever resulting from such substitution. Montréal March Break reserves the right to change the tour package and/or itinerary whenever, in its judgement, conditions warrant, or if deemed necessary for the convenience, comfort or safety of the tour.

ACCOMMODATION

The hotel accommodation selected is your preferred selection and may be substituted or modified for a hotel within the same category, or from a higher category, at any time. Reasons for a modification in hotel accommodation may include, but are not limited to: construction, change in hotel policy, change in services standards or overbooking.

Hotel rooms are based on run-of-the-house room availability. Cots may be available at an extra cost but cannot be guaranteed. Certain hotels have a per diem charge for the use of safety deposit boxes. At the hotels discretion a security deposit may be required. Montréal March Break requires a security damage deposit, or the purchase of room damage protection.

Montréal March Break does not hold responsibility for charges incurred by passengers in the hotel such as, but not limited to: mini-bar, room service, phone calls, safety deposit boxes or damage to the room or premises. Montréal March Break

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is not liable and can not control the decision of the hotel management to remove a passenger from the hotel.

ROOMING

Upon booking, passengers must select their desired room occupancy – the occupancy selected will affect the cost of the trip. Once room occupancy is chosen, passengers are responsible for selecting roommates based on that occupancy.

Passengers must submit their roommate selection by the assigned deadline. If the passenger does not submit a request, an incomplete request is submitted, or the submitted request cannot be completed, Montréal March Break will assign roommates of the same gender and group, and/or adjust the passenger's occupancy as necessary.

Should the number of people in your room change, whether it was changed at your request, circumstances out of your control or by Montréal March Break when assigning rooms, you will be responsible for finding additional roommates to fill the space and/or paying the additional cost associated with an occupancy change. Montréal March Break reserves the right to adjust room assignments based on hotel space and availability. The room occupancy of your choice may not always be available due to hotel space limitation and/or restrictions.

LIVING STANDARDS

Living standards and practices at the destination and the standards and conditions there with respect to the provision of utilities, services and accommodation may differ from those found in Canada and the United States of America.

INSURANCE

Montréal March Break recommends ensuring your safety and protecting your investment through the purchase of trip cancellation and interruption, and medical insurance. Insurance which includes trip cancellation and interruption insurance is highly recommended. Travel Insurance Policy Brochures are available from Montréal March Break and can also be found at www.montrealmarchbreak.com/forms. Insurance is only included in the price of your package if stated. The cost of insurance is non refundable if you cancel your trip. Insurance is only in effect from the date it is paid and added to your trip. Unless otherwise stated, trips are insured to a maximum of \$500 for trip interruption and cancellation purposes. Insurance offered by Montréal March Break does not cover international students, the Policy coverage is for citizens of the country of departure.

DOCUMENTATION

Montréal March Break requires that every passenger have a valid government issued photo identification for domestic travel, and a valid passport when traveling out of their home

country. In certain cases a visa or affidavit may be required. Please verify with the consulate or embassy of the country of travel to ensure that you have all necessary travel documents. Please note that entry to another country may be refused even if the required information and travel documents are complete. Montréal March Break will neither reimburse nor assume responsibility for any passenger denied boarding or refused passage or entrance to any destination for any reason. It is the sole responsibility of the passenger to ensure proper and valid documentation.

NO AFFILIATION WITH SCHOOL

Tours are not school-sanctioned.

AGE OF MAJORITY

Passengers under the age of eighteen [18] participating on a tour must have permission from a parent or guardian. The legal age to consume alcohol at most destinations is eighteen [18]. Montréal March Break does not condone the use of alcohol. Neither Montréal March Break nor its suppliers assume responsibility for the enforcement of alcohol consumption by passengers. Abuse of alcohol can result in dismissal from the tour.

PASSENGER CONDUCT

Every passenger and if under the age of eighteen [18] a parent or guardian must sign the Montreal March Break Traveler Guidelines, the Montreal March Break Terms & Conditions, and the Montreal March Break Waiver & Release Agreement agreeing to the tour rules. The Montreal March Break Traveler Guidelines, the Montreal March Break Terms & Conditions, and the Montreal March Break Waiver & Release Agreement are available from Montreal March Break or at www.montrealmarchbreak.com/forms. The instructions of destination staff are for the safety of the tour and must be obeyed at all times. Failure to obey instructions can result in dismissal from the tour. Fighting will not be tolerated, anyone involved in fighting will be dismissed from the tour. Abuse of alcohol, regardless of age, can result in dismissal from the tour. Use of illegal drugs will result in dismissal from the tour. Neither Montreal March Break nor its employees are responsible for passengers, or their actions, while travelling.

Passengers should be aware that there may be different rules of law and/or living standards and conditions outside of their home province or state and Canada or the United States and conduct themselves accordingly. Montreal March Break shall not be responsible for any damage, loss, injury or inconvenience resulting from different rules of law and/or living standards or any such changes and variations.

FORCE MAJEURE

Montréal March Break shall not be liable for any claims, losses, damages, costs, expenses, delays or loss of enjoyment, of any nature or kind whatsoever, to you or

your traveling companions or group members resulting from a Force Majeure, that is an event beyond our or a supplier's reasonable control including, but not limited to, acts of nature, strikes, lockouts or other labour disputes or disruptions, wars, blockades, insurrections, riots, earthquakes, weather conditions, floods or acts or restraints imposed by government authorities.

COMMENTS AND COMPLAINTS

At destination passengers should contact their tour representative and representatives of suppliers immediately for assistance to remedy any problem without delay. If a problem cannot be solved, please forward the specifics of the incident in writing to Montréal March Break within ten [10] days after returning from the trip. Failing to do so will preclude a passenger from pursuing a claim. A monetary refund will not be offered as compensation for any post destination complaint.

PRIVACY

By registering the passenger and/or parent/guardian understands and acknowledges that Montréal March Break may share this personal information with companies providing travel services including, but not limited to tour operators, airlines and hotels, and with other non-travel related companies, unless a written request is provided to Montréal March Break stating otherwise. Registered passengers and/or parents/guardians also agree to be contacted by Montréal March Break via email, phone, or mail with information relevant to their trip. Please see our Privacy Policy for additional details. Any photographs or videotape taken of passengers by Montréal March Break or its affiliates shall remain the property of Montréal March Break and may be used for promotional or marketing purposes without further permission or compensation.

LAWS

The Montréal March Break Terms & Conditions constitute a legally binding agreement between 2417988 Ontario Inc., operating as 'Montréal March Break' and the passenger and/or the legal parent or guardian. For residents of British Columbia: this agreement shall be governed by the laws of the Province of British Columbia. For residents of Canada outside of BC: this agreement shall be governed by and legal action against Montréal March Break shall be heard before a court in the Province of Ontario. For residents outside of Canada: this agreement shall be governed by and legal action against Montréal March Break shall be heard before a court in the Province of Ontario.

Every traveler must sign the Montréal March Break Traveler Guidelines, Terms & Conditions, and Waiver & Release Agreement agreeing to the trip guidelines. The instructions given by the Destination Team are for the safety of the travelers and must be obeyed at all times. Neither Montréal March Break nor its employees are responsible for travelers, or their actions, while traveling. Travelers should be aware that there may be different rules of law and/or living standards and conditions outside of their home province or state and Canada or the United States and should conduct themselves accordingly. Montréal March Break shall not be responsible for any damage, loss, injury or inconvenience resulting from different rules of law and/or living standards or any such changes and variations.

I have read and agree to the Montréal March Break Terms & Conditions.

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|------------------------------|--------------------|------------|------|
| Traveler Name (Please Print) | Traveler Signature | DD/MM/YYYY | Date |
|------------------------------|--------------------|------------|------|

NOTE: You must also have a parent/guardian signature.

I have read and agree to the Montréal March Break Terms & Conditions.

| | | | |
|-------------------------------------|---------------------------|------|--|
| Parent/Guardian Name (Please Print) | Parent/Guardian Signature | Date | |
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**RELEASE OF LIABILITY, WAIVER OF CLAIMS,
ASSUMPTION OF RISKS AND INDEMNITY AGREEMENT
(hereinafter the “Waiver Agreement”)**

**BY SIGNING THIS DOCUMENT YOU WILL WAIVE OR
GIVE UP CERTAIN LEGAL RIGHTS,
INCLUDING THE RIGHT TO SUE OR
CLAIM COMPENSATION
FOLLOWING AN ACCIDENT**

PLEASE READ CAREFULLY

**RELEASE OF LIABILITY, WAIVER OF CLAIMS AND
INDEMNITY AGREEMENT**

In consideration of Montréal March Break [2417988 Ontario Inc.] agreeing to my participation in the tour package, I hereby agree as follows:

1. TO WAIVE ANY AND ALL CLAIMS that I have or may have in the future against Montréal March Break and to release Montréal March Break from any and all liability for any loss, damage, expense or injury, including death that I may suffer, or that my next of kin may suffer, as a result of my participation in the tour package, due to any cause whatsoever, including negligence, breach of contract, or breach of any statutory or other duty of care, of Montréal March Break, it’s tour operators and/or it’s suppliers, including failure on the part of Montréal March Break, it’s tour operators and/or suppliers to take reasonable steps to safeguard me from the risks and dangers of participating in the tour;
2. TO HOLD HARMLESS AND INDEMNIFY MONTRÉAL MARCH BREAK, IT’S TOUR OPERATORS AND SUPPLIERS from any and all liability for any property damage or personal injury to any third party resulting from my participation in the tour package; and
3. This Agreement shall be effective and binding upon my heirs, next of kin, executors, administrators, assigns and representatives, in the event of my death or incapacity.

In entering into this Waiver and Release Agreement, I am not relying on any oral or written representations or statements made by Montréal March Break in respect to the safety of the tour, other than what is set forth in the Waiver Agreement.

I confirm that i have read and understood this agreement prior to signing it, and I am aware that by signing this agreement, I am waiving certain legal rights which i or my heirs, next of kin, executors, administrators, assigns and representatives may have against Montréal March Break, it’s tour operators and it’s suppliers.

FOR PARTICIPANTS UNDER THE AGE OF EIGHTEEN:

I hereby certify that I, as parent/guardian with legal responsibility for this participant of minority age do consent and agree to this/her release and waiver of Montréal March Break, It’s tour operators and suppliers and for myself my heirs, assigns and next of kin, I release and agree to indemnify Montréal March Break, it’s tour operators and suppliers from any and all liabilities, incident to this participant of minority age’s participation in the tour.

**TO: Montréal March Break [2417988 ONTARIO INC.],
IT’S HEIRS, ASSIGNS AND AFFILIATES;**

I am booked with 2417988 Ontario Inc., carrying on business as Montréal March Break [“Montréal March Break”], a retail travel agency operating in accordance with the Ontario Travel Industry Act, licensed in the Province of Ontario [Travel Industry Council of Ontario Registration Number: 50021560], and Business Practices and Consumer Protection Authority Act (BC), licensed in the Province of British Columbia [Consumer Protection BC License Number: 71169]. Montréal March Break makes arrangements with suppliers who provide travel services, such as air travel, cruises, hotels, buses, sightseeing, car rental or other activities included in, or offered in addition to, a tour package. Montréal March Break does not control, operate, own or manage any vehicle, hotel, resort, cruise ship, restaurant or other supplier of services.

I am aware that Montréal March Break acts solely as agent for the tour operators and/or the suppliers referred to above; these are independent parties over which Montréal March Break exercises no direct control. I am aware that participating in the our packages offered by Montréal March Break could result in injury, losses, damage, cost expenses, delays and/or loss of enjoyment to myself or traveling companions or group members.

I understand that neither Montréal March Break nor it’s employees or agents are responsible for travelers or their actions, while traveling. I am aware that there may be different rules of law and/or living standards and conditions outside of my home province or state and Canada or the United States and I understand that Montréal March Break is not responsible for any damage, loss injury or inconvenience resulting from different rules of law and/or living standards or any such changes and variations.

I have read and agree to the Montréal March Break Waiver & Release Agreement.

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| | | <i>DD/MM/YYYY</i> | |
| Traveler Name (Please Print) | Traveler Signature | Date of Birth | Date |

NOTE: You must also have a parent/guardian signature.

I have read and agree to the Montréal March Break Waiver & Release Agreement.

| | | | |
|--|----------------------------------|-------------|--|
| | | | |
| Parent/Guardian Name (Please Print) | Parent/Guardian Signature | Date | |